



## CARNIVAL CRUISE LINE EXPANDS USE OF FACIAL BIOMETRIC TECHNOLOGY AT HOMEPORTS THROUGH U.S. CUSTOMS AND BORDER PROTECTION PARTNERSHIP

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### *Three Million Guests Have Utilized New Technology to Make Disembarking from Ships Faster and Easier*

MIAMI, July 18, 2023 – In the midst of a busy summer travel season, Carnival Cruise Line continues to expand the use of facial biometric technology to expedite the debarkation process and its partnership with U.S. Customs and Border Protection (CBP) has already improved the experience for more than three million [Carnival](#) guests.

Nine of Carnival's 14 U.S. homeports are using this secure, streamlined technology, including [Miami](#), [Port Canaveral](#), [Tampa](#), [Jacksonville](#), [New York](#), [Baltimore](#), [Mobile](#), [Galveston](#) and [Long Beach](#). Across the homeports where facial biometrics is being used, the debarkation process has been expedited by an average of 30 percent in the largest deployment of the technology in the cruise industry.

"Expanding this technology at our U.S. homeports ensures we're doing everything we can to make the debarkation process as simple as possible for our guests," said Christine Duffy, president of Carnival Cruise Line. "Thanks to our partnership with CBP, these technology solutions make the process more efficient, while giving guests a sense of safety and security, knowing their information is protected."

The enhanced and innovative process is simple. Guests debarking the [ships](#) at the end of a closed loop cruise pause at a kiosk with a camera and take a photo. Within seconds, the image is biometrically compared to their passport or visa photo to verify the guest's identity with over 98 percent accuracy.

"CBP is excited to expand the use of facial biometrics in the debarkation process to further secure and streamline the passenger experience through public/private partnerships with the cruise industry," said Diane J. Sabatino, Deputy Executive Assistant Commissioner, Office of Field Operations, U.S. Customs and Border Protection. "Through our partnership with Carnival Cruise Line, we will continue to transform cruise operations by leveraging technology and enhanced processes while also strengthening our data sharing agreement to further secure U.S. seaports."

U.S. travelers and select foreign nationals who prefer to opt out of the facial biometric process can simply request a manual document check from a CBP Officer, consistent with existing requirements for admission into the United States.

For additional information on [Carnival Cruise Line](#) and to book a cruise vacation on Carnival, call 1-800-CARNIVAL, visit <http://www.carnival.com>, or contact your favorite travel advisor or online travel site. For more information on CBP's efforts to expand facial biometrics in the entry and exit process for travel to and from the United States, please go to <http://www.cbp.gov/biometrics>.

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### **ABOUT CARNIVAL CRUISE LINE**

Carnival Cruise Line, part of Carnival Corporation & plc (NYSE/LSE: CCL; NYSE: CUK), is the first cruise line to sail over 100 million guests and is proud to be known as America's Cruise Line, for carrying more Americans and serving more U.S. homeports than any other. For over 50 years, Carnival has continually revolutionized the cruise industry and popularized the cruise vacation as an affordable and fun travel option. Carnival operates from 14 U.S. and two Australian homeports and employs more than 40,000 team members representing 120 nationalities. Carnival currently operates 25 ships and is in an exciting period of growth with the addition of two ships over the next two years.

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