



## Princess Cruises Extends Pause of Guest Cruise Vacations to Select Alaska, Canada & New England and Pacific Coastal Sailings in 2021

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SANTA CLARITA, Calif., Feb. 24, 2021 /PRNewswire/ -- As Princess Cruises continues to review and assess its operations as a result of the Canadian Transport Ministry's Interim Order that extends the closure of Canadian ports and waters to passenger vessels, the company has found it necessary to cancel the following voyages:

- Alaska seven-day Voyage of the Glaciers cruises, sailing between Vancouver, B.C. and Anchorage (Whittier)
- Pacific Coastals that start or end in Vancouver, B.C.
- Canadian Adventure sailing roundtrip from Southampton, UK

Princess is engaged with various United States and Canadian government officials to try to preserve a portion of the Alaska and Canada & New England 2021 cruise seasons. In the meantime, Princess has committed to operating the Kenai Princess Wilderness lodge along with McKinley Chalet Resort in Denali and Westmark Fairbanks Hotel this summer and is currently working on vacation land package details that will be announced shortly.

"We share in our guests' disappointment over these cancelled voyages especially as we have been preparing our ships for our return to service," said Jan Swartz, president of Princess Cruises. "Princess Cruises has sailed to Alaska for more than 50 years and the incredible Last Frontier is part of our proud heritage. We understand, how much of Alaska is dependent on the cruise economy. We are going to do all we can to help our business partners and the communities of Alaska."

For guests currently booked on a cancelled voyage **who had paid in full**, Princess will automatically rebook them to the same cruise or cruisetour in 2022. No action is required from guests or their travel advisors. The rebooking process will have the added benefit of protecting the guests' 2021 fare on their 2022 cruise. Once Princess has completed the booking transfer, if the guest would prefer an alternative option, they can choose a Future Cruise Credit (FCC) equivalent to 100% of the cruise fare paid plus an additional non-refundable bonus FCC equal to 10% of the cruise fare paid (minimum \$25 USD) or a full refund to the original form of payment.

Guests **not paid in full** will automatically receive a refundable Future Cruise Credit (FCC) equivalent to 100% of the cruise fare paid plus an additional non-refundable bonus FCC equal to 10% of the cruise fare paid (minimum \$25 USD).

FCCs can be used on any cruises booked by and sailing by December 31, 2022. Alternatively, guests can request a full refund for all monies paid on their booking through this [online form](#). Requests must be received by March 31, 2021 or guests who are not paid in full will automatically receive the Future Cruise Credit option.

Princess will transfer the commission earned by our travel advisors from the cancelled 2021 cruise to the new booking in 2022. This convenience is in recognition of the critical role they play in the cruise line's business and success.

The most current information and instructions for booked guests affected by these cancellations, and more information on FCCs and refunds, can be found online at [Information on Impacted & Cancelled Cruises](#).

### **About Princess Cruises:**

One of the best-known names in cruising, Princess Cruises is the world's leading international premium cruise line and tour company operating a fleet of 14 modern cruise ships, carrying two million guests each year to 380 destinations around the globe, including the Caribbean, Alaska, Panama Canal, Mexican Riviera, Europe, South America, Australia/New Zealand, the South Pacific, Hawaii, Asia, Canada/New England, Antarctica, and World Cruises. A team of professional destination experts have curated 170 itineraries, ranging in length from three to 111 days and Princess Cruises is continuously recognized as "Best Cruise Line for Itineraries." In 2017 Princess Cruises, with parent company Carnival Corporation, introduced MedallionClass Vacations enabled by the OceanMedallion, the vacation industry's most advanced wearable device, provided free to each guest sailing on a MedallionClass ship. The award-winning innovation offers the fastest way to an effortless personalized vacation giving guests more time to do the things they love most. The company is part of Carnival Corporation & plc.

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